



STANDARD POLICIES

Tiger Equipment, LLC
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Rocky Mount, VA 24151
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Remit to Address:

Tiger Equipment, LLC
P.O. Box 755
15 Byrd Lane
Rocky Mount, VA 24151

Payment Policy

Terms of Payment for unit sales are Net 30 days from the date of invoice unless otherwise specifically stated on the invoice.

Terms of Payment for parts sales are Net 10 days from the date invoice. Minimum parts billing is \$15.00.

Late charges will be assessed at 2% per month or prevailing rates, whichever is greater.

Applicable discounts will be computed on merchandise value only. Discounts cannot be taken on current billings if any previously billed amounts are past due.

Freight Policy

All domestic sales are FOB nearest available designated Tiger Equipment Warehouse.

New Product Warranty

Unless otherwise noted, all products carry a one (1) year warranty coverage from Tiger Equipment as stated below.

Tiger Equipment warrants products manufactured by it to be free from defects in material and in workmanship under normal and proper use and servicing. Warranty claims must be submitted with the proper and current Tiger Equipment documentation. Tiger Equipment's responsibility is limited to the replacement or repair of only such part or parts thereof as shall appear to Tiger Equipment upon inspection to have been defective in material and/or workmanship. Warranty on the engine supplied with the products is limited to the warranty extended by the engine manufacturer, and any engine related warranty claim must be handled by the engine manufacturer or their designate.

Limitation of Warranties

There are no warranties, expressed or implied, made by Tiger Equipment on products manufactured or distributed by it except the warranty against material and workmanship on new products to the original purchaser, as set forth in Tiger Equipment's New Product Warranty.

Limitation of Liability

Tiger Equipment shall not be liable for damages in excess of the purchase price of the item with respect to which damages are claimed and in no event shall Tiger Equipment be liable for loss of profit or good will or for any other special, consequential or incidental damages.

Returned Goods Policy

Returned shipments may be accepted and credit allowed, subject to the following provisions:

1. A Returned Material Authorization (RMA) must be approved by Tiger Equipment prior to shipment. Approvals for returned goods must be with just cause at the sole discretion of Tiger Equipment.
2. Parts must be in new and resalable condition in the original package with all associated documentation and accessories.
3. Credit on returned goods will be issued at current dealer net price less a 15% restocking charge. No credit will be issued for associated delivery charges.
4. All returned goods will be made to Tiger Equipment's designated receiving point, freight prepaid at the sender's expense.
5. The sender will be notified of any material received that does not meet the above provisions.